



USER SUPPLEMENT

For 1) Combo Washer-Dryer Models: EZ 3720 CEE / EZ 1720 V
2) Washer Model: EW 620

No High Speed Spin

Problem: Machine does not go into high-speed spin with load

Possible Cause of Problem: An unbalanced load in the unit

Explanation:

- An Extremely Unbalanced load in this washer can cause the machine not to operate in the high speed spin cycle. It would cause serious vibrations & the drum could possibly hit the side of the cabinet. This may damage the unit.
- To avoid such kinds of damages the drive motor is designed not to go into a high speed spin with an unbalanced load of high threat. Specifically, less than $\frac{1}{2}$ loads of heavy towels (thick matted ones). When washing heavy loads such as towels, always wash $\frac{1}{2}$ to $\frac{2}{3}$ capacity to balance the load. For $\frac{1}{2}$ load washes of light material clothing, please use $\frac{1}{2}$ load feature since this will aid in balancing and conserve water.
- If you forget to follow these instructions please allow 30 minutes for unit to cool, and then you can restart the machine.